

VI. Cancellation of Rentals and Refunds

Any reservation cancellation of the lease must be in written form, served to the City Clerk's Office or by U.S. Mail. If reservation is cancelled more than thirty (30) days prior to the scheduled rental date, the City will refund all amounts paid. If the reservations are cancelled for any reason thirty (30) days or less prior to the scheduled date, the City shall retain the entire rental amount. You will be refunded the damage deposit.

Under certain conditions, the City of Dyersville may be forced to cancel a lease agreement prior to the event. Possible reasons for cancellation include, but are not limited to, a declared state of emergency, unsafe environmental or health conditions, or interrupted utility services. In such an event, the renter agrees that the City of Dyersville shall not have responsibility for anything the renter may suffer or incur due to such a cancellation. The City will attempt to notify the renter as soon as possible if such cancellation occurs. All fees paid to the City by the renter shall be refunded to the renter if the reservation is cancelled by the City of Dyersville for any of the above reasons.